



Polonez Parcel Service, Inc.
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West Springfield, MA 01089
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POLONEZ PARCEL SERVICE LIMITATION OF LIABILITY

Polonez Parcel Service is not responsible for any technical damage to the parcels or its contents.

1) Sea Parcels to Poland:

In the case that a parcel is lost our "limited liability" states that Polonez is to pay \$2.00/lbs. and no more than \$200.00. In case that only some of the parcel is missing we are to pay proportionately. Polonez Parcel Service does not refund shipping cost.

The shipper now can raise the liability. For parcels of value of \$200.00 the client pays an additional \$2.00. The parcel does not have to be packed in front of the agent. If the client wishes to raise the liability for a value greater than \$200.00, the client pays an extra \$2.00 for each additional \$100.00 of value. In this case the parcel must be packed in front of the agent. The agent must note if the contents of the parcel matches the contents and value on the declaration form.

2) Air Parcels to Poland:

In the case that an air parcel is lost our "limited liability" states that Polonez is to pay \$5.00 per lbs. up to \$200.00. In case that only some of the parcel is missing, we are to pay proportionately. We do not refund shipping cost.

In order to raise the liability to \$200.00 the client must pay an additional \$2.00. In order to raise the liability for a value greater than \$200.00 the client pays an extra \$2.00 for each additional \$100.00 of value. In this case the parcel must be packed in front of the agent. The agent must note if the contents of the parcel matches the contents and value on the declaration form.



3) Sea and Air Parcels addressed to other European Union countries, Ukraine and Uzbekistan:

In case of a missing parcel Polonez Parcel Service “limited liability” states that we are to pay \$60.00 per package. In case of a partially missing parcel, we pay out proportionately. We do not refund shipping cost.

The client may increase the liability up to \$100.00 for \$2.00 additional cost. If the client wishes to increase the liability over \$100.00 he must pay additionally \$5.00 for each additional \$100.00 of value. In this case the parcel must be packed in front of the agent. The agent must note if the contents of the parcel matches the contents and value on the declaration form.

Polonez Parcel Service will not be held liable for parcels which are distributed by post, such as parcels addressed to Russia, Belarus, Moldova, Kazakhstan and Kirgizstan.

Polonez is also not liable for parcels detained by customs, or for items removed by Customs.

We accept claims for undelivered parcels up to 6 months from the original shipping date, for parcels with missing contents up to 3 months from the original shipping date. Recipient should check the package before signing. If the consignee finds out the difference between the actual weight of parcel and declared weight, and any deficiency comparing within list on the declaration, then before signing, a RECORD OF DISCREPANCY has to be made in presence of courier. This record is indispensable for positive consideration of the clam.

Polonez Parcel Service is not responsible for any items that are not listed on the declaration form.